

## **Customer Assistance Policy**

Red-D-Arc often provides our customers with advice or information about the use of the equipment we rent and sell, and we respond to our customers based on the best information in our possession at that time. Red-D-Arc is not in a position to warrant or guarantee such advice and assumes no liability with respect to such information or advice. We expressly disclaim any warranty of any kind, including any warranty of fitness for any customer's particular purpose, with respect to such information or advice. As a matter of practical consideration, we cannot assume any responsibility for updating or correcting any such information or advice once it has been given, nor does the provision of information or advice create, expand, or alter any kind of warranty with respect to the rental or sale of our products. The selection and use of specific products rented or sold by Red-D-Arc is solely within the control of, and remains the sole responsibility of the customer. Many variables beyond the control of Red-D-Arc affect the results obtained in applying these types of fabrication methods and service requirements.

## North America's Largest Fleet of Welding and Positioning Equipment